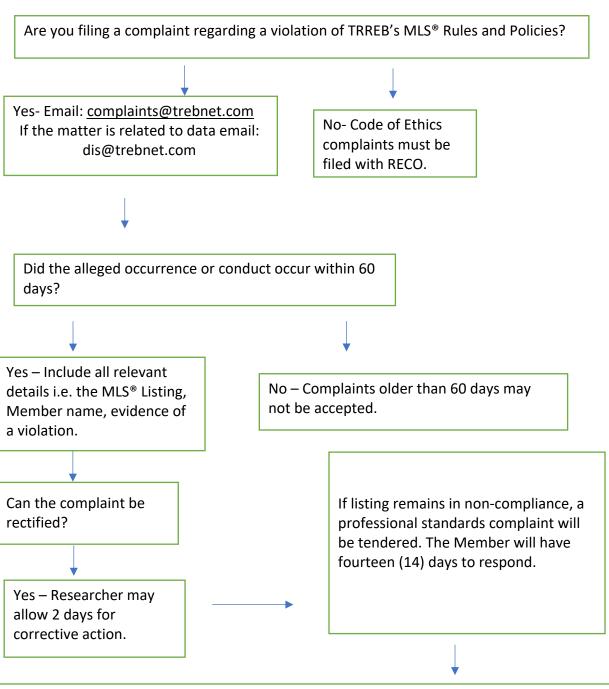
Professional Standards Flow Chart (NOTE: All Yes or No should be in their own box)

How to File a Complaint With TRREB

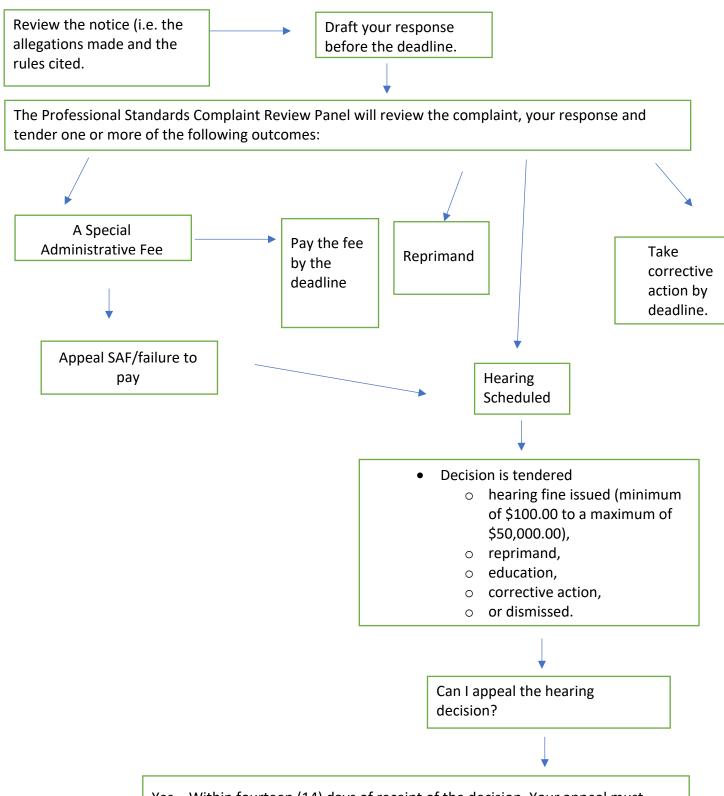


The Review Panel will review your response and issue:

- a) A Special Administrative Fee
- b) Reprimand
- c) Corrective Action
- d) Dismissed
- e) Refer the matter to a Hearing Panel

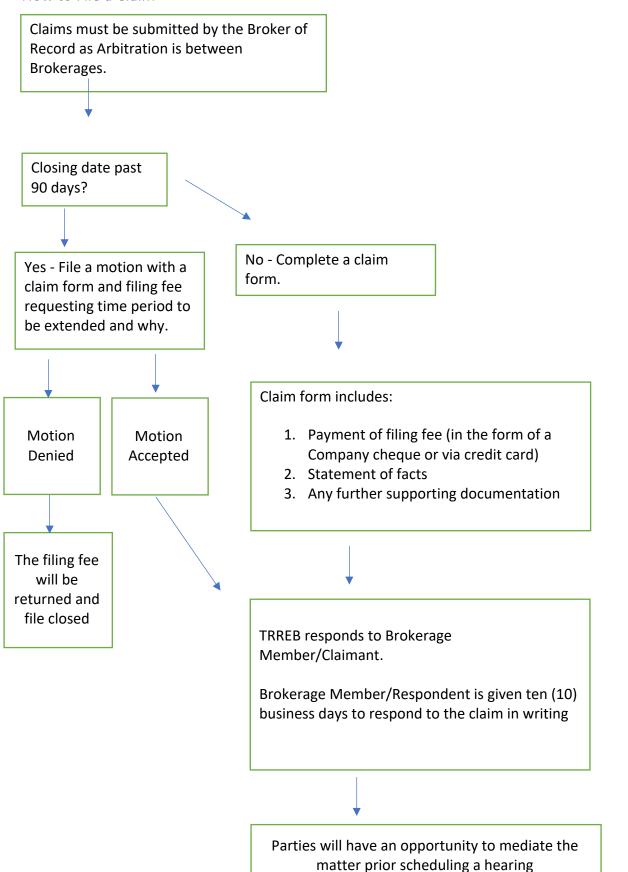
Professional Standards Flow Chart

What to do if you receive a Notice of Professional Standards Complaint?



Yes – Within fourteen (14) days of receipt of the decision. Your appeal must accompany a filing fee, reflective of the fine imposed on a sliding scale of between \$500.00 to \$1,500.00. If your appeal is granted the filing fee is refunded. There is also a non-refundable transcript fee.

Arbitration Flow Chart (NOTE: All Yes or No should be in their own box) How to File a Claim



Is claim settled after mediation? No - Hearing is scheduled Yes - The outcome will be o The Claimant and Respondent sent to the Claimant and presents their case to a Hearing Panel Respondent. The filing Decision is sent fee will be returned to the Claimant. Want to appeal the decision? Yes- Submit No – The parties Appeal to OREA must comply with within 30 days of the decision of the receiving the **Hearing Panel** decision